

START HERE

Five diagnostics. Two weeks.

NEXUS

The operational diagnostic looks at the whole business. The other four go deep on one area.

Operational diagnostic

A two week review of how your whole business runs, from first call to final invoice.

Every business has a few places where work slows down or slips. Over two weeks we walk through yours end to end: how leads come in, how sales close, and how work gets delivered and billed. You get a clear map, the issues that matter most, and a path forward. What you do next is your call.

YOU RECEIVE

A map of how a sale becomes a finished project, the three to five issues that matter most, a recommended path, and a walkthrough session.

People diagnostic

A two week look at how your people, roles, and culture support the work.

Sometimes the problem is not the process. Roles are unclear, good people sit in the wrong seats, or the culture makes it hard to speak up. We listen to your team, look at how the work is shared, and show you what is helping and what is getting in the way.

YOU RECEIVE

A picture of roles today, the people issues that matter most, recommendations, and a walkthrough session.

Change management diagnostic

A two week check on how ready your team is for the next big change.

Changes fail when people are not ready, not because the plan was wrong. Before you roll out a new system or a new way of working, we measure your team's readiness. We find where resistance will come from and show you how to lead the change so it sticks.

YOU RECEIVE

A readiness read by team, the risks, and where resistance will come from, a one page adoption plan, and a walkthrough session.

Systems diagnostic

A two week review of the tools you pay for and how well they work together.

Many teams pay for tools they barely use, and the tools rarely talk to each other. We look at your email, files, CRM, and project tools. We find where information gets lost or typed twice, and show you what to keep, what to connect, and what to retire.

YOU RECEIVE

A map of your systems and how information moves, what to keep, connect, or retire, a recommended order, and a walkthrough session.

Workflow diagnostic

A focused two week look at one process that keeps breaking.

Sometimes one process causes most of the pain: intake, onboarding, scheduling, or invoicing. We map that one workflow step by step, find where it breaks, and show you the fix. It is the fastest way to see how we work, and the fix is yours to keep.

YOU RECEIVE

A map of the workflow today and the fixed version, the changes to make, what it would take to build, and a walkthrough session.

THE TERMS

Pro bono. Two weeks. Findings only.

Every diagnostic ends with a walkthrough, written findings, and a recommended path. What you do next is your call.

Start with a conversation.

NO PITCH. NO PRESSURE.

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Book a call